# **Improve CX Journeys**

Predict customer needs and create personalized journeys



## Get even more with Dynamics



55%

# Cost savings compared to Salesforce<sup>1</sup>



11% improved marketing efficiency and ROI<sup>2</sup>



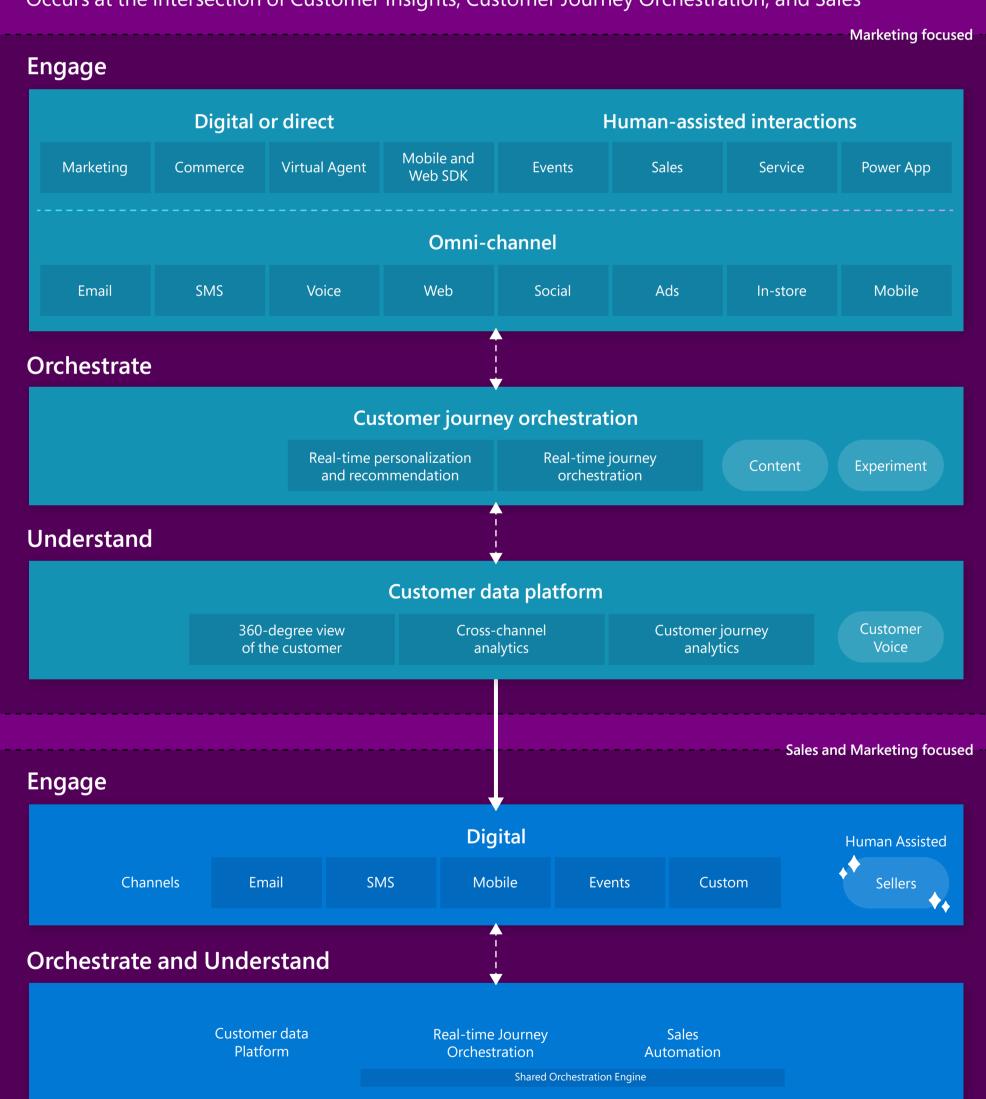
55% more personalized customer experiences



34% more sales effectiveness

#### **CX Transformation**

Occurs at the intersection of Customer Insights, Customer Journey Orchestration, and Sales



### A single, unified stack

Microsoft 365

Microsoft Dynamics 365

Microsoft Power Platform

Microsoft Azure

Identity, security, management, and compliance



Deliver end-to-end experiences across the entire customer life-cycle for life.